

# Harris County Wireless Network Guest Internet Access

**Overview** The Harris County Wireless Network offers Internet access for non-affiliated guests to Harris County. These instructions will show you how to get connected to the WLAN-WEB and also explain what services you will be able to use while connected.

**Important note on limited guest access:** Harris County Wireless Network Guest access is currently limited to Web (http), secure Web (https) services, outbound TCP e-mail client (POP, IMAP, LDAP), and outbound VPN (TCP/UDP) services. This means that you can view webpages (like <http://help.HCTX.net> and secure webpages like <https://www.gmail.com>). You may also use an e-mail client that accesses any of the following outbound TCP ports:

- POP3 110
- POP3s 995 (TLS/SSL)
- IMAP 143
- IMAP3 220
- IMAPs 993 (TLS/SSL)
- LDAP 389
- LDAPs 636 (TLS/SSL)

VPN access is available via the following ports:

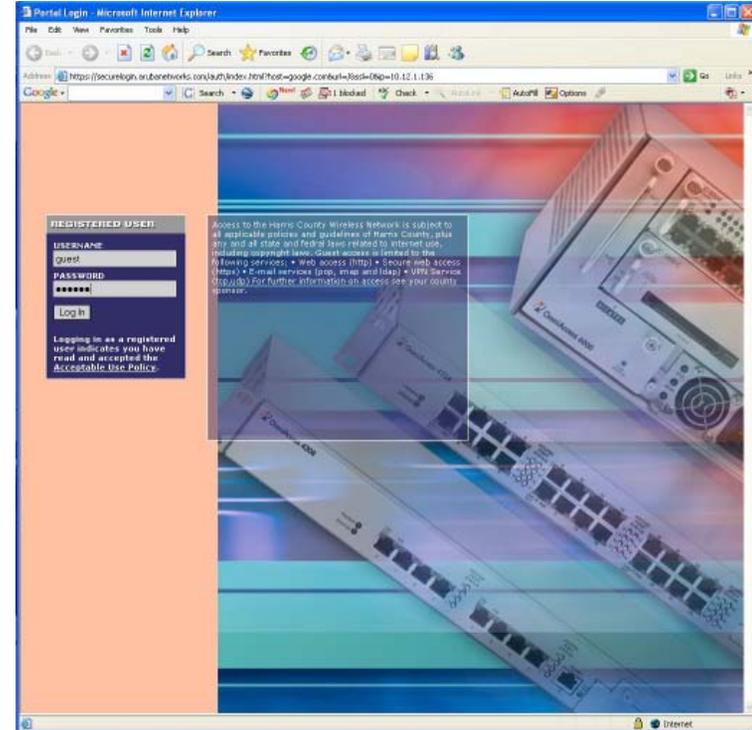
- TCP port 1723 (pptp)
- UDP port 500 (ike)
- UDP port 4500 (secure)

No other Internet services are allowed. All access is monitored. Please contact your usual Internet Service Provider with questions regarding settings that need to be used with your e-mail or VPN client.

**Connecting to the WLAN-WEB:** The Network Name (SSID) you will connect to is 'WLAN-WEB.'

**Logging in:** Once you have connected to the WLAN-WEB, you will need to log in to the authentication server. Open your Web browser. You will be asked to accept a certificate. Note: You'll need to temporarily disable "pop-up" blockers on your browser.

Once you have accepted the certificate, you will then be sent to the following screen:



Please read through the Agreement, then type "**guest**" for the user ID and "**access**" for the password. Then click the "Log in" button.

**Login successful:** Upon successful login, the following window will appear on your screen.

**Logging out:** When you finish with your use of the wireless network you will need to logout. To logout of Harris County Wireless Network Guest services, open your Web browser, go to <https://securelogin.arubanetworks.com/auth/logout.html> and click on the "Logout" button or leave the above window open and click on the "Click to Logout" link.

